



Enterprise Electric Helps Boise Cold Storage Avoid a Meltdown

Situation

Boise Cold Storage is the leading provider of ice and cold storage for the Boise area. They have dozens of freezers, ice makers, cold storage lockers and dry ice machines. All that refrigeration equipment requires a lot of electricity. The building, built in the early 1900's, has 800 amp service that powers four industrial circuits.

Challenge

On one of the hottest nights of the summer, one of the four circuits shut down. Suddenly, thousands of pounds of ice were at risk of melting. Besides the possibility of creating a mess and damaging expensive equipment, a potential meltdown also threatened the next day's supply of ice for hundreds of restaurants, shops, delis, and stores.

Solution

When Boise Cold Storage learned of the outage at 9 p.m., they immediately called Enterprise Electric. Within minutes of receiving the emergency service request, a rapid response team from Enterprise Electric was dispatched to the site.

Arriving on the scene, the crew quickly identified the problem: a blown fuse. They replaced the fuse and powered up the system. Their quick response helped Boise Cold Storage avoid any losses or damage to their equipment or infrastructure.

In addition to getting operations back online as quickly as possible, the Enterprise Electric crew also took the precaution of performing a thorough safety check of the entire system to make sure there were no short

circuits or other potentially dangerous problems that had caused the shutdown. The electricians confirmed that the system was safe and that there wasn't a built-in overload or other chronic issue. That gave the owners peace of mind and allowed them to go to sleep that night without any worries about further outages (or more serious problems, like a fire).

The next day (another 100°+ day in a long, sweltering week), hundreds of restaurants, shops, delis, and stores all over the Boise area received their usual allotment of ice from Boise Cold Storage, blissfully unaware of the quick action of Enterprise Electric on a blazing hot summer night that made it possible for everyone to stay cool and refreshed.